

# Installation guide EcoSim eSIM version

Version 1.2\_08/06/2020

**EcoSim Compatible devices** 



#### Document control

Date	version no.	Author	change/addition
5/03/2020	V1.0	CYC2	Initial version
04/06/2020	V1.1	CYC2	iPhone SE (2020) added

## eSIM - Compatible devices



iPhone SE (2020), iPhone 11, 11 Pro, 11 Pro Max iPhone XS, XS Max iPhone XR

iPad Mini iPad Air iPad Pro

Apple Watch Serie 3, 4, 5





Google Pixel 4, 4 XL Google Pixel 3, 3a, 3a XL Google Chromebook

Huawei P40, P40 Pro Huawei Watch 2 Pro

Samsung Galaxy Fold Samsung S20, S20+, S20 Ultra Samsung Gear S2 & S3



Windows 10

Surface Go 2 Surface Pro X

Samsung Galaxy Book 2

Lenovo Yoga C630 Lenovo <u>Miix</u> 630 Lenovo Yoga 520 Lenovo Yoga 720 laptops

HP Elitebook G5 HP Probook G5 HP Zbook G5 Spectre Folio 13







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## 1 IOS - Apple devices

#### 1.1 iPhone SE (2020)



 Open your camera app and scan the QR code you previously received by email

Add Data Plan	
A data plan from "Transatel" is ready to added to iPhone.	o be
Add Data Plan	

 Tap on "continue" and "add data plan" in the following screens
Good to know: EcoSim is a worldwide connectivity service provisioned by Transatel

Data Plan I al	hels
Data Flair Ea	0015
Choose labels for each of your	data plans
LABEL FOR +33 0 00 00 00 00	
My carrier	
LABEL FOR YOUR NEW TRANSATEL P	AN
EcoSim	
Continue	

5. Rename the new plan as EcoSim to find it more easily

Default	Line
Your default line is use messages to people wh contacts	d to call or send to are not in your s.
The people in your co ssigned a preferred line Contacts a	ontacts can be at any time in the ipp.
My carrier	~
EcoSim	
ru can customise this later in Se	ttings.
Continu	e

4. Select your local carrier as default line (for voice)



 Select your local carrier for FaceTime & iMessage, You'll be able to use your EcoSim data for iMessage, but as your EcoSim line does not have a phone number you can share, it is

not necessa ry to associate it to your Apple ID



2. Select EcoSim for Mobile Data Do not allow Mobile Data Switching – you would risk roaming on your local carrier





## 2 Android devices

## 2.1 Samsung Galaxy S20



1. Head into your Settings > Connections



2. Tap on SIM card manager



3. Select Add mobile plan



4. Your Galaxy S20/S20+/S20 Ultra will then automatically search for an active network plan



 Go at the bottom of the page 'Other ways to add plans' and choose "Add Using QR code"



6. Position the QR Code within the guided lines to scan it







#### eSIM version



Once the EcoSim/Transatel 7. plan has been detected, tap on Add



When your plan has been 8. registered, select OK to turn on the plan



Once you have activated 9. your eSIM, you can view it in SIM card manager



10. In SIM card manager in the Preferred SIM card section, tap on Mobile data and select your new eSIM as preferred.

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< Connections	۹	< <b>49</b> .0 <del>000 (0000)</del>	•	~
Wi-Fi Connect to Wi-Fi networks.	D	Data roaming Using mobile data while M in additional charges.	paming may result	•
Wi-Fi Calling	$\Box$	VoLTE calls SIM 1		
Bluetooth Connect to nearby Blaetooth device		Use 4G data networks for calls whenever possible.		-
NFC and payment		Network mode SIN 40/30/20 (auto connect)	11	
ead or write NFC tags.		Network mode eSI 56/46/36/26 (auto com	M 1 ect)	
Flight mode furn off calling, messaging, and Mo lata.	ble D	Use mobile data du Keep your data connectio temporarity using the call data. This may result in a	Iring calls In during calls by SIM for mobile Iditional charges.	C
Nobile networks		Access Point Nam	es	
Data usage		Network operators		
SIM card manager				
Mobile Hotspot and Tethe	ring			
More connection estime				
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11. Back in the Connections menu, tap on Mobile networks and put the Data roaming feature ON





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< Mobile networks	< Access Point Names Add :	< Edit access point :		
Data roaming		Name		
in additional charges.				
VoLTE calls SIM 1 Use 4G data networks for calls whenever possible.		APN Not set		
Network mode SIM 1		Proxy Not set Port		
40/30/26 (auto connect)				
Network mode eSIM 1 50/40/30/20 (auto connect)		Not set		
Use mobile data during calls	Access Point Name settings are not available for this user	Username Not set Password Not set		
Keep your data connection during calls by temporarily using the call SIM for mobile data. This may result in additional charges.				
Access Point Names		Server		
Network operators		Not set		
		MMSC Not set		
		MMS proxy Not set		
	SIM 1 E eSIM 1	MAR and		
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12. Then you need to set up the APN settings: In the menu Mobile networks > Access Point Names, select your eSIM and tap on Add and fill in with the following information and save: Name : EcoSim APN : mobiledata



