Installation guide EcoSim

eSIM version

Version 1.2_08/06/2020

EcoSim Compatible devices

Document control

Date	version no.	Author	change/addition
5/03/2020	V1.0	CYC2	Initial version
04/06/2020	V1.1	CYC2	iPhone SE (2020) added

eSIM - Compatible devices

iPhone SE (2020),
iPhone 11, 11 Pro, 11 Pro Max
iPhone XS, XS Max
iPhone XR

iPad Mini
iPad Air
iPad Pro

Apple Watch Serie 3, 4, 5

Google Pixel 4, 4 XL
Google Pixel 3, 3a, 3a XL
Google Chromebook

Huawei P40, P40 Pro
Huawei Watch 2 Pro

Samsung Galaxy Fold
Samsung S20, S20+, S20 Ultra
Samsung Gear S2 & S3

Windows 10

Surface Go 2
Surface Pro X

Samsung Galaxy Book 2

Lenovo Yoga C630
Lenovo Miix 630
Lenovo Yoga 520
Lenovo Yoga 720 laptops

HP Elitebook G5
HP Probook G5
HP Zbook G5
Spectre Folio 13

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1   IOS – Apple devices
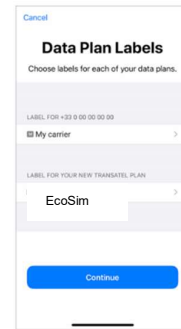
1.1   iPhone SE (2020)

1. Open your camera app and scan the QR code you previously received by email
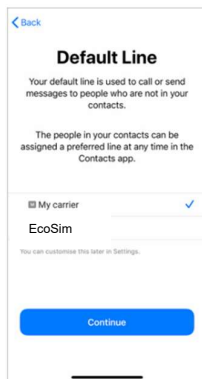

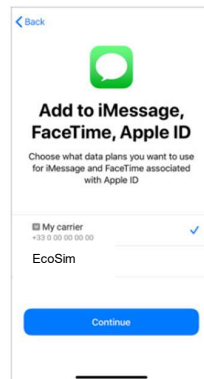*6.* Tap on "continue" and "add data plan" in the following screens
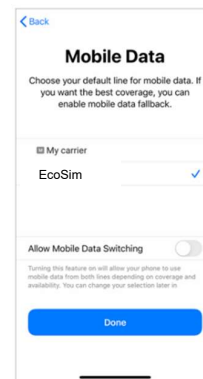*Good to know: EcoSim is a worldwide connectivity service provisioned by Transatel*

5. Rename the new plan as EcoSim to find it more easily

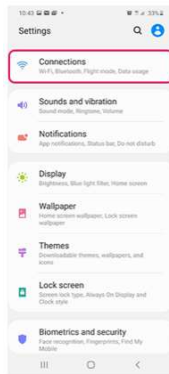4. Select your local carrier as default line (for voice)

3. Select your local carrier for FaceTime & iMessage, You'll be able to use your EcoSim data for iMessage, but as your EcoSim line does not have a phone number you can share, it is not necessary to associate it to your Apple ID
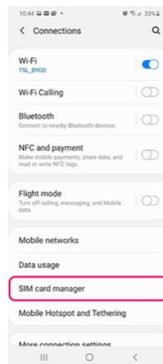

2. Select EcoSim for Mobile Data
Do not allow Mobile Data Switching – you would risk roaming on your local carrier
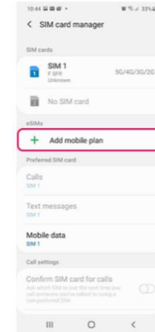
2   Android devices

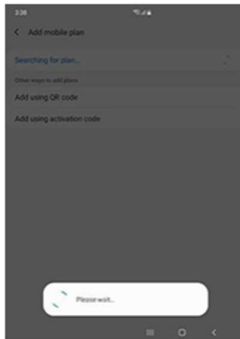## 2.1   Samsung Galaxy S20

1. Head into your Settings > Connections
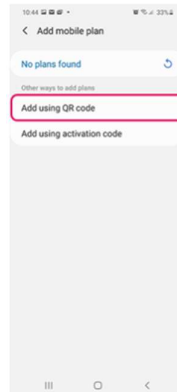

2.   Tap on SIM card manager

3.   Select Add mobile plan

4.   Your Galaxy S20/S20+/S20 Ultra will then automatically search for an active network plan
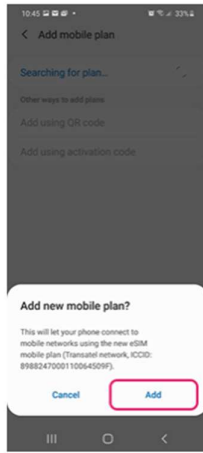

5.   Go at the bottom of the page 'Other ways to add plans' and choose "Add Using QR code"

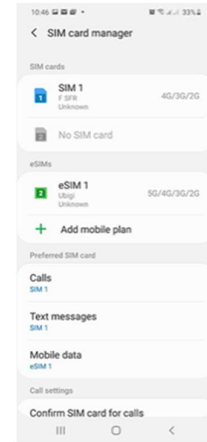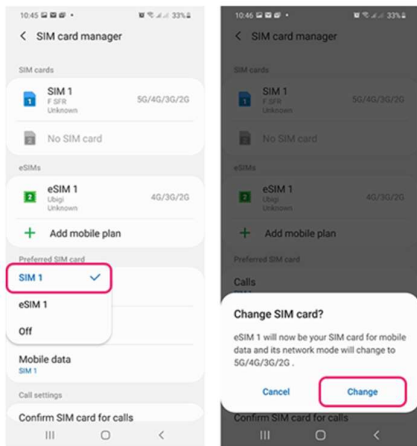6.   Position the QR Code within the guided lines to scan it

EcoSim

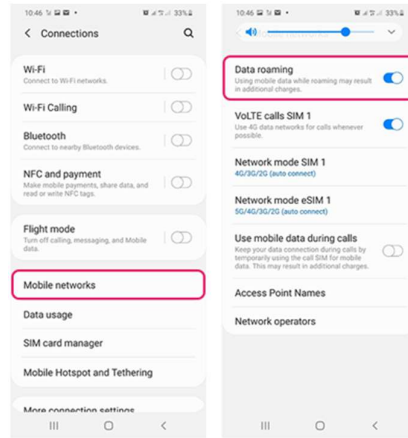7. Once the EcoSim/Transatel plan has been detected, tap on Add

8. When your plan has been registered, select OK to turn on the plan
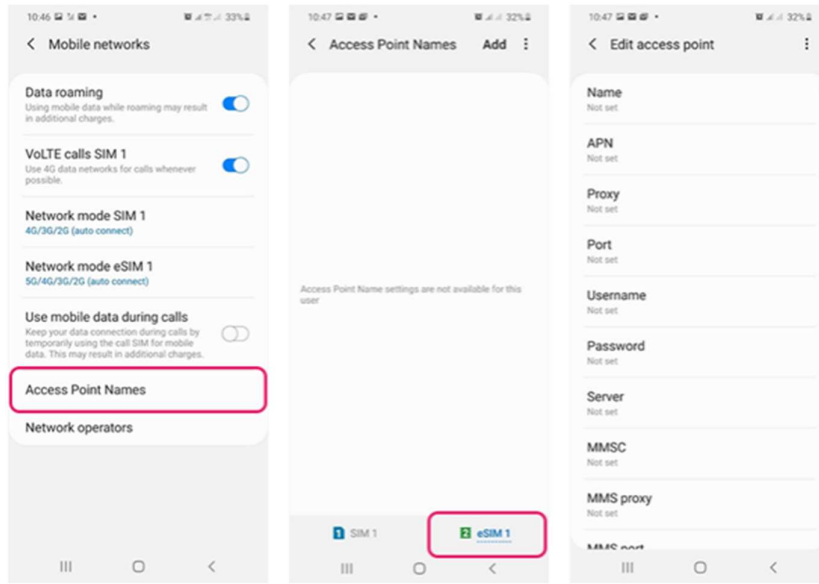
9. Once you have activated your eSIM, you can view it in SIM card manager

10. In SIM card manager in the Preferred SIM card section, tap on Mobile data and select your new eSIM as preferred.

11. Back in the Connections menu, tap on Mobile networks and put the Data roaming feature ON

12.   Then you need to set up the APN settings:
In the menu Mobile networks > Access Point Names, select your eSIM and tap on Add and fill in with the following information and save:
Name : EcoSim
APN : mobiledata